



Staffordshire Co-production Promise



Staffordshire's definition of co-production:

People with responsibility for providing support, sharing their power by working with those receiving that support at every step, so that the help provided is as good as it can be and makes life better.

What does co-production mean for us in Staffordshire?



We will be person-centred

This means:

People really caring and being willing to share any power they may have. It means creating safe spaces for people to get involved and working in a supportive way.

People's experience and contribution are really listened to because they are most important.

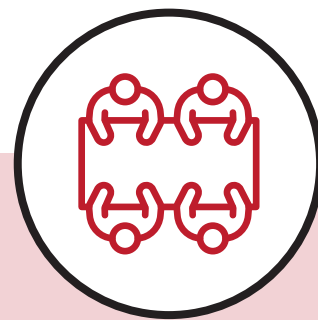


We will communicate well with each other

This means:

Our communication is open, honest and timely, and involves listening, conversation, action and feedback.

That all of the systems designed to support people and families will be easy to use for everyone and kept up to date.



We will work together

This means:

We will "work with" not "do to", valuing everyone's strengths and contributions and making decisions together which make life better.

Making sure people know how important co-production is, why they are involved and what they can do to help.



We will be consistently good in our practice

This means:

We all have a role to play, so we accept responsibility, own up to mistakes and put things right quickly.

We all work together to get better help in place early. For example, the right help, at the right time, in the right place, every time!



We will get better at the way we work and what we do.

This means:

That applying the principles of this Promise will make things better for people and there is a toolkit to help people co-produce well.

That the voice of people and families will help decide how best to provide the support people most want and need.